

Ty Haas Horsemanship LLC

Client Guidelines – Private Lessons

First Lesson

- Where we start work with your equine is up to you. If you have questions about catching a horse, for example, it may be best to begin our lesson in the paddock; or if you have questions about saddling, then we can start there. I do not come to the lesson with a required agenda.
- Please review and sign the liability waiver. The waiver, along with this document, must be signed and given to me before beginning work with your equine.

Payment

- Please check with me concerning the rates for your area. The time begins when I get there and ends when I leave. How you use the time is up to you. I am there to help you and your equine.
- If you want to keep the lesson to an hour, for example, please let me know in advance.
- Please have payment ready to give me at the end of each lesson, as I will need to get back on the road as soon as possible for my next appointment. Thanks for your help with this.

Schedule

- I travel from farm to farm giving lessons and do my best to keep the intended schedule. However, when working with equines I occasionally need to spend more or less time than expected. If I am running more than 15 minutes late I will contact you if I am able. A degree of flexibility is needed with appointment times.
- If you must cancel your set appointment please inform me as soon as possible. I understand that conflicts can arise that are out of your control and you may need to cancel. However, please do your best to keep cancellations to a minimum. Thank you in advance. I appreciate your efforts on this.
- If the weather does not cooperate or you feel that it is unsafe to work your equine due to weather conditions, please call and we can discuss other options or I can reschedule your appointment.

Communication

- I welcome questions. It gives me information that allows me to best help you.
- If you are not feeling safe at any point in your lesson please tell me. My job is to help you expand your comfort zone and I rely on mutual, open communication to ensure that the pace is acceptable to you.
- If you ever have any questions/concerns about how I am handling your equine, please express these questions/concerns. This will give me an opportunity to give further explanation. Open communication is important.

Media

- Video recording during the lessons is not allowed, but you may take still pictures.

Safety

- To help ensure a safe experience with your equine, the following are highly recommended:
 - Before each session, inspect your tack to ensure that it is in good order
 - Dogs and other farm animals should be restrained to prevent startling the equines
 - Wear appropriate clothing/gear for working with equines, e.g. equestrian riding boots with heels, equestrian riding helmet, chaps, long sleeve shirts and any other clothing/gear that would be helpful in reducing risks involved in working with equines

The guidelines listed above are intended to make the private lesson experience the best for all involved. Thank you for your help in these matters. It is greatly appreciated. I look forward to working with you and your equine.

Your signature below signifies that you understand and will adhere to the guidelines listed above.

PARTICIPANT'S NAME (please print): _____

SIGNATURE: _____ DATE: _____

(Parent/Guardian signature required if under age 18)

If Applicable PARENT/GUARDIAN NAME (please print): _____